



User Recognition FAQ for anonymous organizations

What is user recognition?

Recognition means giving praise to user groups about their training engagement. This lets the users know that their contribution counts in building security awareness in your organisation, and that you are grateful for it. All positive updates and announcements addressing successful user groups to showcase company benchmark can be considered as good recognition to be used.

Why is recognition important?

Recognition encourages users, teams and locations to stay engaged and active throughout the training. Recognition improves sense of community and drives for healthy competition which in long-term, together with the Hoxhunt training, can strengthen a positive security culture change.

When to recognize users?

Hoxhunt's gamified training runs in a quarterly basis, which allows the recognition to take place quarterly. That said, you may also recognize users throughout a running quarter, or less irregularly like twice or once a year. More you recognize your users for the good work, more engagement you will get.

Who to recognize?

You can recognise user groups based on available organizational information, for example based on department and country location, as user specific recognition is not possible due to anonymity. Ask more about quarterly top country, department or site report from your Customer Success Manager.

How to recognize user groups?

You can recognize users based on main metrics you follow. Top countries and departments per earned stars work well for the quarterly recognition, but also metrics like on-boarding rate and success rate can be followed to ensure that the Hoxhunt training is well adopted to. You can give praises and announce the winner recognition in your quarterly security or Hoxhunt newsletter or give a shoutout in your company all hands. This is where you get to be creative!

Does Hoxhunt provide any tools for recognition?

Hoxhunt provides a certificate template which you can use when recognising users or user groups. We also have some Hoxhunt merch which you can give out in some of your locations. Ask your Customer Success Manager for more.